KLINGER SCHÖNEBERG	complain information report		file: complain information report_2006-09.doc

claims advice date: by phone / post. user:	contact person:	dept.:	claim No.:

marking	type	DN	PN	material	claimed units	delivered at:	estimated costs	ident-No.	customer: contact person:

customer

- kind, amount of claim .....
  .....
  .....
- perceived ☐ in stock ☐ when mounted
  ☐ when start up ☐ in use
- suggested remedy .....
  .....
- installed since: .....
- recent exchange of spareparts and their average time:
  .....
  .....

- Medium (concentrate): .....
- operating temperature: .....
- operating pressure: .....
- operating mode: ☐ continuous ☐ alternating ☐ split
- position in piping network: .....
- alignment: ☐ horizontal ☐ vertical ☐ tilted (at .....°)
- use: .....x a day / a week / a month / a year
  mostly ☐ opened ☐ closed ☐ throttled
- environmental effect: .....
  .....
- remark: .....
  .....

	dept.	sign	date