



complain information report

file:
complain information report_2016-
03.doc

claims advice date:

by phone / post. user:

contact person:

dept.:

claim No.:

marking	type	DN	PN	material	claimed units	delivered at:	estimated costs	ident-No.	customer:
									contact person:

customer

- kind, amount of claim
.....
.....
- perceived ☐ in stock ☐ when mounted
☐ when start up ☐ in use
- suggested remedy
.....
- installed since:
- recent exchange of spareparts and their average time:
.....
.....

- Medium (concentrate):
- operating temperature:
- operating pressure:
- operating mode: ☐ continuous ☐ alternating ☐ split
- position in piping network:
- alignment: ☐ horizontal ☐ vertical ☐ tilted (at°)
- use:x a day / a week / a month / a year
mostly ☐ opened ☐ closed ☐ throttled
- environmental effect:
.....
- remark:
.....

dept.

sign

date